



# Warranty & Refund Form



**Returns and Refunds:** Alinta Apparel offers refunds on garments that are unworn, unwashed and still in their original condition. To change an item, reorder online and complete this form to request a refund on incorrect sizing or product(s). Please note postage is non-refundable.

**Warranty:** Alinta offers 12 months warranty on items with manufacturing faults, excluding general wear and tear. All garments must be laundered prior to sending for warranty assessment. Garments that have not been washed will not be assessed.

## Step 1:

School: .....

I would like to request a refund      **or**       I would like to submit a warranty claim

Purchase Date: ..... Student Name: .....

Invoice #: ..... Parent / Carers Name: .....

Contact #: ..... Email: .....

List product(s)	Size	QTY	Reason

I would like to return all items on invoice number listed above.

**Step 2:** Once completed, place this form and garments in a post bag. Free post bags can be collected from selected school admin offices.

**Step 3:** Lodge parcel details online at [www.alintaapparel.com.au](http://www.alintaapparel.com.au) to print your free prepaid post label. Don't have access to a printer? Lodge the parcel details online and visit any post office in Australia where they can print the label for you.

**Step 4:** Post your parcel at a post office or in a red post box.(Return address will be on your prepaid post label) Please allow 7-10 days postage and your return or refund to be processed.

Note: To locate your invoice number, please check your email history from Alinta Apparel or call our customer service line for assistance on 02 4321 0433 or [info@alinta.com](mailto:info@alinta.com)